

Are you a refugee in Berlin? Are you vulnerable and need help?

We at the Berlin Network for Vulnerable Refugees (BNS) offer counselling.

We offer counselling to: (Unaccompanied) minors; people with disabilities, chronic or serious physical illnesses; people with mental health conditions; pregnant people / new parents/ single parents; LGBTIQ* persons; older people, survivors of torture, (gender-based) violence or human trafficking.

We advise for example on: housing in asylum seeker shelter, social benefits and money, healthcare and doctors, school and integration classes, problems with authorities, ...

We are NGOs (not part of the government). We offer support in different languages, for free (you don't need to pay money), confidential (we do not tell anyone, what you tell us). You can contact us via phone or email.

AWO: For all vulnerable refugees

Phone number: 0151 1278 7611 / 0151 2044 3004 (Mo- Fr 10am – 3pm) in German, English, Arabic, Farsi/Dari, French, Russian, Turkish and Vietnamese (other languages available upon request); E-Mail: bns@awo-mitte.de

BBZ: For children and teenagers/ young adults in need of youth welfare services

Phone: 030 666 407 21 (Mo- Fr 11am – 4pm) in German, Arabic, Dari, English, French, and Kurdish; E-Mail: minderjaehrige@bbzberlin.de

BZSL: For people with a disability or chronic diseases, older people and their relatives

Phone: 030 443 274 15/ 0178 1887 953 in German and English; E-Mail: bns@bzsl.de

KuB: For people who are pregnant, single parenting or affected by gender-based violence

Phone: 030 614 94 00 (Mo-Thu 2 – 5pm) in German and English; E-Mail (preferred): anfrage-bns@kub-berlin.org in German, English, French and Spanish (other languages available upon request)

Schwulenberatung: For gay, lesbian, bisexual, trans* and inter*people

Phone: 030 446 688 330 (Mo- Fr 10am - 5pm) in German or English (other languages available upon request); drop-in hours: Tue + Thu 2pm - 6pm in German, English, Arabic, Farsi, Russian, Georgian, French; Adress: Wilhelmstr. 115, 10963 Berlin - Kreuzberg; E-Mail: refugees@sbberlin.info

XENION: For traumatized people, survivors of violence, torture or human rights abuses.

Phone: 030 880 667 322 (Mo- Thu 10am - 12pm) in German, English, and French (other languages available upon request); E-Mail: info@xenion.org

Zentrum ÜBERLEBEN: For traumatized people, survivors of violence or torture.

Phone number: 030 3039 06 69 (Mo 12am – 2pm and Wed 11am-1pm) in German and English (other languages available upon request); E-Mail: bns@ueberleben.org



Berliner Netzwerk für besonders schutzbedürftige geflüchtete Menschen
More information: www.bns.berlin

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BERLIN

